



Cummins South Pacific- COVID19 Update

15 April 2020

Valued Cummins Customer,

As the Coronavirus (COVID-19) pandemic continues its spread across the globe I wanted to provide you with a further update on how Cummins is responding to the rapidly changing situation. As always, the health and safety of our employees, customers and communities remains our number one priority. We are continuing to follow the requirements from both federal and state authorities and recommendations from medical experts, as such, we continue to modify our business continuity plans and pandemic response plans accordingly.

Given the rapid escalation in cases globally we have implemented the following additional measures to protect the health and safety of our employees:

- Continuing to educate our employees on the risks and signs of Coronavirus (COVID-19)
- Implemented robust case management and reporting requirements.
- Provided further guidance on “social distancing” and engineered social distancing into work activity.
- Implemented remote working everywhere it is operationally feasible.
- Increased our awareness campaign with employees on important health and hygiene measures.
- Implemented health and temperature screening at all our facilities.
- Provided guidance for customers and suppliers that need to visit our facilities.
- Increased availability of critical PPE across all our sites.

The global nature of our supply base necessitates our teams work diligently and they are meeting daily with supply chain leaders around the world to ensure any disruptions are avoided. We will continue to monitor our supply base closely and will look to source equipment and parts from all Cummins plants, distribution centers and global facilities to mitigate the impacts of any potential shortages that may exist.

I want to assure you that our focus on your business and unwavering dedication to your support will continue. Every day, our service technicians are called upon in response to critical equipment down situations, both in the shop and in the field. Our goal remains to continue to deliver the service and support that you depend on, while continuing to implement and monitor preventative measures that do not compromise your health and safety and that of our employees.

If you have any questions or concerns about our preparedness or how we can safely meet your service and support needs, please do not hesitate to contact your local representative, branch or business partner. In the meantime, I want to assure you that Cummins remains committed to serving your business needs while taking the necessary steps to help safeguard the health of our employees, customers, suppliers and communities.

Thank you,

Steph Disher
Managing Director
Cummins South Pacific Pty Ltd