



504-004 New Defective Parts Warranty

New Cummins parts found to be defective due to Cummins' material or factory workmanship prior to or during engine installation are covered by New Defective Parts Warranty. New defective parts **should be repaired whenever possible**.

Coverage

Coverage	What is Covered?
Prior to engine installation	New Cummins parts*
During engine installation (before customer takes possession after installation)	New Cummins parts* Labor Travel
* Defective in Cummins' material or factory workmanship. Cummins will pay standard mark-up for defective from stock parts if found defective after installation but prior to customer possession.	

Miscellaneous

New Cummins **parts incorrectly boxed or marked** and installed on an engine are covered by Cummins New Parts Warranty (Account Code 35). **Use failure code XMBXWP.**

If a **Cummins publication provides instructions to use an incorrect part**, Cummins will reimburse the repair location for the part(s) and labor to make the correction (Account Code 35). **Use Failure Code XMWPWP.**

Limitations

New Defective Parts Warranty **claims are limited to 3 failed parts** per claim. Enter the appropriate failure codes for failed parts in blocks 3.2.3, 3.2.4 and 3.2.5 of the claim.

Core parts not salvaged by the Distributor/Dealer must be returned to Diesel ReCon® no core credit will be allowed.

Incorrect or over/under shipments found should be reported to the Distribution Center Customer Support Representative in order to find a solution.

Travel, labor and salvage expenses incurred at a repair site when incorrect or New Defective Parts are discovered can be claimed on a Parts Claim Code 35.

Programmable engine parameters as outlined by Cummins that are different from what the customer wants them to be do **NOT** constitute defective parts; they are **NOT** covered under warranty.

Claim Codes	
Reason:	Pay Code (1.2.3):*
Shortage	B
Overage	H
Wrong Part	J
Damaged Parts	K
Freight Premium Charge (Premium Charge Only)	L
Factory Recall	M
Handling Charge	N
Scrap in Field	O
* Claim paycode for Defective from Stock Parts found defective before installation.	

Claim Codes	
Reason:	Pay Code (1.2.3):*
North American Dealers	D
North American Distributors	X
International Distributor/Dealer	I

*Claim paycode for Defective from Stock Parts found defective after installation but prior to customer possession.

Claim Codes

Routing Indicator (0.1.4)	D
Routing Message (0.1.5)	DIVI - New Defective Parts
Engine Serial Number (1.1.4)	10000000*
Account Code (1.2.4)	35
Failure Date (3.2.1)	Date of Claim
Severity Code (3.2.2)	B
Failure Code (3.2.3)	UMSALE
Other Approval (5.1.3)	T72
* Actual ESN is required if labor must be reimbursed.	

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